

Rail Delivery Group



MEETING OF THE RDG BOARD

3 FEBRUARY 2025

PUDDLE DOCK

ATTENDEE LIST	
Jac Starr (Chair)	RDG
Amanda Furlong	Arriva Group
Steve Montgomery	First Group
Graham Cross	MTR
Richard George (deputising for Robin Gisby)	DFTO
Marc O'Connor	Mitsui
Sir Andrew Haines	Network Rail
Jake Kelly	Network Rail
Hannah Ross	Scottish Rail Holdings
Peter Strachan	Serco
Alexia Course (deputising for James Price)	Transport for Wales Ltd.
Dominic Booth	Transport UK Group
Ola Ogun	RDG
Dan Mann	RDG
Nicole Jennings	RDG
Jason Webb	RDG
Stewart Fox-Mills	RDG / GBR TT
Michael Moruzzi	RDG
Rupert Bickham	RDG
Guests:	
Sam Woolley (item 4)	RDG
Lucy D'Orsi (item 5)	British Transport Police
Martin Cowan (item 6)	Berkeley

Apologies: Ernesto Sicilia, James Price, Patrick Verwer, Robin Gisby.

Item No.	Welcome and introduction
1	Jac Starr opened the meeting, welcoming members and noting apologies.

Item No.	Approval of record and Actions update
2	The minutes were accepted as a record of the last meeting. All Actions bar 2309.01, 2511.03 and 2511.07 were noted as complete.

Item No.	RDG Activity Update
3	<u>Chair & RDG CEO Update:</u> JS presented a Chair and CEO update based on the CEO Report. There was a focus on Violence Against Women and Girls, the Rail Customer Experience Survey, Visual Disruption Maps and Fraud/Revenue Protection activities. <u>Deputy Chair Update:</u> AH presented the Deputy Chair Update.

Item No.	RDG Board Priorities
4	<p>The 2024/25 process was a different approach taken to previous years with RDG producing a suite of priorities alongside a wider Business Plan.</p> <p>A wider analysis of Board Priority #1&2 was presented to the Board summarising successes and activity.</p> <p>Going into 2025/26 the paper presented to Board notes 6 priorities – these are to be explicitly set out ahead of the next meeting. There is a desire to maintain Board mentor relationships and for there to be clear accountabilities and reference for success.</p>

Item No.	BTP Update
5	CC Lucy D'Orsi presented an update on the Optimised Policing Model and the annual budget settlement.

Item No.	FTR Update, including Project Oval & RDG Systems Evaluation
6	SFM and Martin Cowan presented the update. MC highlighted the independent report into how the RDG systems are performing positively against service level agreements. There is an ongoing programme of investment, and some platforms are post-initial evolution (even if there were issues to be addressed).

	<p>The Recommendations within the Systems Paper were endorsed by the Board.</p> <p>SFM summarised the FTR programme update with detail on PAYG trails, DigiPAYG initiatives, Delay Repay and awareness of the impact of GBR Retail (as announced by DfT). The emphasis of these are to ensure financial sustainability as well as positive useability.</p> <p>Project Oval is ongoing. Further roll outs have been successful with more to come.</p>
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Item No.	Meeting Close
7	<p>AOB:</p> <p>No AOB was raised, and the meeting was closed.</p>